

1. Appendix A – VERePAY Response Messages

Overview

The VERePAY Gateway Switch will sometimes generate its own response messages for all transactions. These may denote a format error with the transaction, a decline of the transaction as a result of fraud checking or a problem that was encountered while processing the transaction. Processors will otherwise generate the response messages.

VERePAY Response Messages

The following table shows messages that VERePAY generates, that are not associated with processor generated messages. These messages will be returned in the authMessage parameter for all transaction types. In addition to these messages, Processor generated messages will normally be returned in the authMessage parameter. The following table shows the importance of the result parameter and authMessage parameter.

Result	Approve/ Decline	Message	Auth Code	Description
0	Approved	Approved and Captured	True	For a terminal that is set up to automatically settle all successful authorizations, the authorization was approved and then successfully captured for settlement.
0	Approved	Approved but Capture failed. Please Capture manually	True	For a terminal that is set up to automatically settle all successful authorizations, the authorization was approved but there was a problem capturing the transaction for settlement. This means that it will be necessary to manually settle the transaction either by sending a Capture of a Previous Authorization transaction through the API or by using either the Virtual Terminal or Transaction Review to settle the transaction through the Portal. Details of the Virtual Terminal and Transaction Review can be found in the VERePAY Portal Merchant User Guide
0	N/A	Service Operational	False	This message will only be returned for a Test transaction. It means that the VERePAY gateway is operational.
1	Declined	Decline AVS and CVV	False	AVS and CVV results were not in the acceptable values defined for the terminal. The VERePAY Gateway Switch restricts AVS and CVV results

				to prevent fraud and protect the merchant. These settings are made on a terminal by terminal basis.
1	Declined	Decline AVS	False	The AVS result was not in the acceptable values defined for the terminal. The VERePAY Gateway Switch restricts AVS and CVV results to prevent fraud and protect the merchant. These settings are made on a terminal by terminal basis.
1	Declined	Decline CVV	False	The CVV result was not in the acceptable values defined for the terminal. The VERePAY Gateway Switch restricts AVS and CVV results to prevent fraud and protect the merchant. These settings are made on a terminal by terminal basis.
1	Declined	Blocked Card	False	The card number has been blocked in the VERePAY Gateway Switch. The card has been blocked for use at the Merchant site, a Client's set of sites or system wide. This helps prevent fraud by identifying cards that have problems and preventing their use.
1	Format	Format Error	False	An invalid Terminal, Vendor or Store Key was sent in with the transaction. The Terminal and Store Key must match those that are shown on the Credential Review page of the Portal. Vendor must always be bcc.
1	Format	CardNumber Invalid	False	An invalid Card Number was sent in with the transaction. The VERePAY Gateway Switch always validates the card number prior to submitting the transaction for processing.
1	Format	Expiry Date Invalid	False	An invalid Expiry Date was sent in with the transaction. The expiry date must be in the format of mmyy
1	Format	Terminal Error	False	The Terminal and Store Key sent in with the transaction are not valid or no processors are defined for the terminal. The Terminal and Store Key must match those that are shown on the Credential Review page of the Portal. A processor must have been set up prior to being able to run transactions through

				the API. If the terminal and store key are correct, please contact your account representative.
1	Format	Original Transaction ID Invalid	False	For a Refund/Void or Capture, the Original Transaction ID sent in with the transaction is not numeric.
1	Format	Original Transaction Not Found	False	For a Refund/Void or Capture, the Original Transaction ID was not found. The TranID returned with the original authorization (for a Void or Capture) or original capture (for a refund) must be sent.
1	Format	Invalid Original Transaction	False	For a Refund, the original transaction does not have a settled status. For a void or capture the original transaction does not have an authorized status.
1	Format	Tran Amount Invalid	False	The Transaction Amount sent in with the transaction is not in the correct format. All amounts have 2 implied decimals so no decimal point is needed.
1	Format	Tax Amount Invalid	False	The Tax Amount sent in with the transaction is not in the correct format. All amounts have 2 implied decimals so no decimal point is needed.
1	Format	Shipping Amount Invalid	False	The Shipping Amount sent in with the transaction is not in the correct format. All amounts have 2 implied decimals so no decimal point is needed.
1	Format	Vendor Error	False	The Vendor code sent in with the transaction is not a valid vendor. It must be bcc.